

**Zach Lehman, LCSW**  
*Therapy for hope, healing, and growth*

**CLIENT INFORMATION AND CONSENT FORM**

Client Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_  
If the client is a minor, Parent's Name: \_\_\_\_\_  
Home Address: \_\_\_\_\_  
\_\_\_\_\_  
Home Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_ Work Phone: \_\_\_\_\_  
Email Address (optional): \_\_\_\_\_ Emergency Contact Name: \_\_\_\_\_  
Emergency Contact Phone Number: \_\_\_\_\_ Social Security: \_\_\_\_\_  
Referred By: \_\_\_\_\_ Today's Date: \_\_\_\_\_

I welcome you as a client and wish to provide you with the best professional care possible. The information below will answer questions you may have regarding my cancellation, billing, and service policies and procedures.

**Cancellation/Missed Appointments Policy**

Your appointment time is scheduled and reserved for you only. If you are unable to keep your appointment or need to reschedule, please contact me at least 24 hours in advance. Cancellations must be made by phone only. If notice is given within less than 24 hours, reasonable accommodations may be made for illness, injury, severe weather, or other unanticipated problems at the discretion of this therapist. However, failed appointments where no notice is given will result in a \$30.00 failed visit fee.

\_\_\_\_\_ please initial that you have read and agree to abide by this policy

**Billing Policy**

Payment in full is expected at the beginning of each session. Invoices will be provided to you which you may submit to your insurance provider for reimbursement.

**Urgent Need / Emergency Care Services**

As a clinician in private practice, I respond to voicemail messages within 24 hours if they are received Monday through Friday. I will respond no later than the next business day if your voicemail message is received after 5pm on Friday. You will be notified by me in advance of any changes to this policy.

In the event of a crisis or an emergency, I will make every effort to respond to your call as soon as possible. However, I may be unavailable at any given time and cannot ensure an immediate response to any call or message you leave me. If you find yourself in need of emergency psychiatric care, dial 911 or seek assistance at the nearest hospital emergency room or crisis center.

I have read both this form and the Notice of Privacy Practices form, and I have had the opportunity to discuss these policies with my therapist \_\_\_\_\_ (please initial)

Client Name: \_\_\_\_\_ Client Signature: \_\_\_\_\_ Date: \_\_\_\_\_